**YUMI KATO**

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**Education**

 **Bachelor of Arts (BA) Second Language Studies** Expected: May, 2014

 *University of Hawaii at Manoa, Honolulu, HI, USA*

* Relevant courses:
	+ SP 251: Principles of Effective Speaking
	+ SLS 302: Second Language Learning
	+ SLS 312: Techniques in Second Language Teaching: Reading & Writing
	+ SLS 380: Bilingual Education

**Minor: Korean**

* Relevant courses:
	+ EALL 282: Korean Literature in Translation: Modern
	+ KOR 301-302:Third-Level Korean
	+ KOR 452: Structure of Korean

**Associates in Liberal Arts** December, 2011

*Kapiolani Community College, Honolulu, HI, USA*

* Relevant Courses:
	+ SP 151: Personal and Public Speech
	+ ENG 272G: WI-Myths, Dreams, & Symbols
	+ ENG 272Q: WI-The Hero

**Professional Experience**

 **Guest Service Agent**

 Aston Waikiki Beach Tower August 2012-present

* Greet guests and escort them to their assigned room after check-in.
* Assisted staff and guests by using intercultural communication.
* Provide concierge service in a professional and personable manner.
* Strong interpersonal skills with guests and business contacts from various backgrounds

 **Server**

 Off-Menu Catering Services July 2010-October 2012

* Monitor and respond to guests and vendors needs in a timely manner
* Assisted in assembling, maintaining, and breaking down event.
* Collaborated well with others to produce a memorable event
* Provided assistance with English translation between clients and vendors

 **Volunteer Host**  March 2010-September 2011

 BytesTV, Hawaii Pacific Entertainment

* Co-hosted a segment called “BytesTV” on a local TV show called “TechBox”
* Memorized lines the day of the shoot.
* Demonstrated products, games, and apps for viewers.
* Interviewed experts asking in depth questions about new products.

**Professional Development**

* **Bilingual Education:** Examined pedagogical, sociological, and psycholinguistic issues relevant to bilingual education, emphasizing on ESL/EFL.
* **Second Language Teaching**: Researched current second language theories and practices. Also developed teaching materials, language skills, syllabus design, and assessing language skills.
* **Techniques in Second Language Teaching**; *Reading & Writing*: Focused on the techniques in second/foreign language reading and writing in a second language classroom. Prepared lesson plans, materials, and activities; and also observed various classroom techniques
* **Multicultural Education**: Focused on concepts and to develop awareness on cultural influences and behaviors in the classroom

**Skills**

* **Languages**: English (native speaker), Korean (high), Japanese (high), Spanish (beginner)
* **Computers:** Comfortable with either PC or MAC formats. Proficient in *Microsoft Word, Microsoft Powerpoint,* and *Microsoft Excel.*
* **Other skills:** Strong leadership and group skills; ability to provide intercultural and effective communication

**Interests**

* **Professional Interests:** Multicultural education, sociolinguistics, and developing teaching materials that revolve around creative writing

* **Personal Interests:** Coordinating events, food, hiking, and traveling (United States, Japan, and Korea)

**References**

Available upon request.